

Water Rates

Your first invoice

The first invoice you receive contains the cost for your first cubic metre of water. This cost is higher than any subsequent water supply charge, as it covers much of the significant infrastructure works associated with transporting the water from its source to your home. Any land connected to the Council water network with a water meter (as 30 June 2022) is charged the first cubic metre of water. Any charge after that is only if you use water.

This year the Council must meet new requirements. Taumata Arowai, the new water services regulator for Aotearoa New Zealand, requires additional water testing, risk management plans, and health and safety reviews. These requirements have contributed to the increased cost to your water supply.



Your first invoice (continued)

Everyone in Kaipara pays the same amount for their first cubic meter (which covers the treatment plants and overhead costs) and water supply. This evens out the cost of maintaining the service for all those connected to the network. It means the cost of increasing the capacity or reliability of the schemes is shared by everyone on a Council water scheme and reduces the significant costs of maintenance to those on smaller schemes.

How much do we spend on the water supply network?

In the 2021/2022 year Council spent approximately \$5.5 million on the water supply networks across Kaipara. Part of that was \$1.7 million of funding from the Government to spend on capital upgrades to the water supply.

In 2022/2023 we're planning to spend approximately \$5.8 million on the water networks. About \$1.7 million of that will be on network improvements funded from loans and reserves funds.



Having trouble making payments?

If you're having difficulty meeting the cost of your water rates, talk to our friendly revenue team about developing a payment plan.